

Serenoa Landscaper-Member Guidelines

Schedule

Mondays - Trimming (Detailing), and Round up Spraying

- Changes in schedule for Round Up spraying will be communicated to members

Tuesdays – Mowing and Edging

- If schedule changes due to a holiday or hurricane situation, a notification with the rescheduled day will be communicated to members.
- If schedule changes due to standard weather, no notification will be given and mowing will occur as soon as possible

Fertilization - A communication will be sent at least 48 hours before service.

Debris Removal - Occurs after each mow. Owners to place debris curbside no sooner than 48 hours before mow day, and no later than 10:30am on mow day for pickup.

Outline of Services and Responsibilities

Mowing/Edging

All homes in Serenoa will be mowed by landscaping contractor. There is no opt-out for this service.

- Every week April through October
- Every other week November through March
- Plant beds and back patio areas trimmed once per month
- Areas not accessible to mowers will be line trimmed
- Decorative lighting must not be located in the grass and should be installed in beds at a sufficient distance from edge.
- Yards with excessive dog waste will not be mowed

Trimming *RED Reflector = No Trimming*****

- Occurs every 5 weeks
- Trees up to 12 feet are included
- Hard cut trim takes place from March to April
- Owners electing to trim their own landscape must install a **RED** reflector on the front corners of their home. Proper maintenance is the responsibility of the owner.

Weeding *BLUE Reflector = No Round Up or Weed Control*****

- Roundup is sprayed every Monday on trimming day. This includes pavers.
- Owners electing to not have herbicide treatment sprayed in plant beds must install a **BLUE** reflector in the front corners of their home. All weed control is the responsibility of the owner.

Fertilization

All homes in Serenoa will be fertilized as specified on the fertilization schedule. There is no opt-out for this service.

Fenced Yards

- Fenced yards without 5-foot access gates will not be mowed. (applies to new fences as of 7/1/22)
- Opening and closing of gates is the responsibility of the owner. Yard will not be mowed if gates are not opened by owner on mow day.

Landscaper Maintenance/Damage Reporting Procedures

All reports should be made **in writing** to Elliott Merrill for accuracy of reporting and tracking.

Send an Email to Megan at Elliott Merrill (meganm@elliottmerrill.com) with:

1. Name, Address
2. Contact Information
3. Date when maintenance issue/damage occurred
4. Description of maintenance issue/damage

Megan will notify FloridaScapes so they can respond accordingly. A copy will be sent to the board liaison assigned to Landscaping for tracking and follow up.

Landscaper is NOT responsible for damage to:

- Personal items, down spouts, drain lines, hoses, etc. that are left in the grass
- Homes or vehicles while working in yards where rock is used in landscape beds
- Irrigation heads not retracting as designed
- Fencing from routine maintenance when fence does not have a mulch/landscape boarder
- Screen enclosures that do not have a kick plate at the bottom or a mulch/landscape border
- Stucco on homes with no mulch/landscape border
- Damage to decorative lighting installed in the grass or on the edge of flower beds